

KEEPING YOU SAFE

To all visitors:

Due to the on-going situation with COVID-19 (Coronavirus), we want to reassure all our visitors we are adhering to all guidelines issued by the British Government and Public Health England.

The health of all our staff and visitors is important to us therefore, we have put the additional practices in place:

- Rather than a handshake we will welcome customers with a warm smile
- There are hand sanitisers available in our Customer Lounges and Show Homes, we ask you to use them as you enter
- We have introduced additional cleaning to our already strict routines and are reducing contact wherever possible
- All our staff have also been issued with clear guidelines around COVID-19 and the workplace and will be wearing appropriate PPE
- We are asking all of our customers to also wear masks when visiting us
- All our visitors will be asked to sign a declaration form regarding any recent illness

Please answer all questions below:

I am not having symptoms of COVID-19 (continuous cough, fever or loss of taste/smell)

I am not sharing a household with someone presenting symptoms of COVID-19.

I am not self-isolating and am not living with someone who has been asked to self-isolate.

I have not travelled from abroad in the last 14 days and am not required to be in 14 days quarantine.

Please complete the following information:

Visitors full name/s:

Contact:

Date (DD/MM/YYYY):

Signature:

I hereby confirm that I have read and understood the above questions and answered them truthfully.

If you have answered YES to any of the questions above your contact will advise you on the best course of action. Failure or refusal to complete this form will mean you will be asked to visit us at a later date, to ensure the health and safety of our staff and other visitors.

We are doing our best to provide virtual tours and information to all our customers who cannot visit us at the time. Please ask our Customer Host's for more information.



**Make an
appointment**



**Two people
maximum**



**Health
check**



**Keeping
clean**



**Keep your
distance**