

KEEPING YOU SAFE

To all visitors:

Due to the on-going situation with COVID-19 (Coronavirus), we want to reassure all our visitors we are adhering to all guidelines issued by the British Government and Public Health England.

The health of all our staff and visitors is important to us therefore, we have put the additional practices in place:

- Rather than a handshake we will welcome all our guests with a warm smile
- There are hand-sanitisers available in our Customer Lounges and Show Homes, we ask you to use them as you enter
- We have introduced additional cleaning to our already strict routines and are reducing contact wherever possible
- All our staff have also been issued with clear guidelines around COVID-19 and the workplace and will be wearing masks and gloves
- We are asking all of our customers to also wear masks and gloves when visiting us
- All our visitors will be asked to sign a declaration form regarding any recent travel

Please answer all questions below:

- **Have you visited any of the following places within the last 14 days:**
Mainland China, South Korea, Hong Kong, Japan, Macau, Malaysia, Singapore, Taiwan, Thailand, Italy, Cambodia, Laos, Myanmar or Vietnam
- **Within the last 14 days, have you had contact with any person who has tested for an infection with the COVID-19 (coronavirus)**
- **Have you had any symptoms of illness (such as cough, sniffles, sore throat or fever) in the last 14 days.**

Please complete the following information:

Visitors full name/s:

Contact:

Date (DD/MM/YYYY):

Signature:

I hereby confirm that I have read and understood the above questions and answered them truthfully.

If you have answered YES to any of the questions above your contact will advise you on the best course of action. Failure or refusal to complete this form will mean you will be asked to visit us at a later date, to ensure the health and safety of our staff and other visitors.

We are doing our best to provide virtual tours and information to all our customers who cannot visit us at the time. Please ask our Customer Host's for more information.



Make an appointment



Two people maximum



Health check



Keeping clean



Keep your distance